



READING BLUE COAT

Data Protection Policy

1. Background

Data protection is an important legal compliance issue for Reading Blue Coat School. During the course of the School's activities it collects, stores and processes personal data (sometimes sensitive in nature) about staff, pupils, their parents, suppliers and other third parties (in a manner more fully detailed in the School's Privacy Notices). It is therefore an area where all staff have a part to play in ensuring we comply with and are mindful of our legal obligations, whether that personal data is sensitive or routine.

The current law (the Data Protection Act 1998) changed on 25 May 2018 (DPA) with the implementation of the General Data Protection Regulation (GDPR). The DPA 2018 includes specific provisions of relevance to independent schools. In particular, in the context of our safeguarding obligations, the School has a heightened duty to ensure that the personal data of pupils is at all times handled responsibly and securely.

While this new law does set out useful legal grounds in this area, in most ways this new law is strengthening the rights of individuals and placing tougher compliance obligations on organisations including schools that handle personal information. The Information Commissioner's Office (ICO) is responsible for enforcing data protection law and has powers to take action for breaches of the law.

Those who are involved in the processing of personal data are obliged to comply with this policy when doing so.

Accidental breaches will happen and may not be a disciplinary issue, but any breach of this policy may result in disciplinary action.

This policy may be amended from time to time.

This policy sets out the School's expectations and procedures with respect to processing any personal data we collect from data subjects (e.g. including parents, pupils and employees).

Terminology - Key data protection terms used in this data protection policy are:

- Data controller – an organisation that determines the purpose and means of the processing of personal data. For example, the School is the controller of pupils' personal information. As a data controller, we are responsible for safeguarding the use of personal data.
- Data processor – an organisation that processes personal data on behalf of a data controller, for example a payroll provider or other supplier of services.
- Personal data breach – a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.
- Personal information (or personal data): any information relating to a living individual (a data subject), including name, identification number, location or online identifier such as an

email address. Note that personal information created in the ordinary course of work duties (such as in emails, notes of calls, and minutes of meetings) is still personal data and regulated by data protection laws, including the GDPR. Note also that it includes expressions of opinion about the individual or any indication of someone's intentions towards that individual.

- Processing – virtually anything done with personal information, including obtaining or collecting it, structuring it, analysing it, storing it, sharing it internally or with third parties (including making it available to be viewed electronically or otherwise), altering it or deleting it.
- Special categories of personal data – data relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health and medical conditions, sex life or sexual orientation, genetic or biometric data used to identify an individual. There are also separate rules for the processing of personal data relating to criminal convictions and offences.

The Data Protection Act 2018 (DPA 2018) places express requirements on those organisations that routinely handle special categories of personal data, and that rely on what are called “substantial public interest” grounds to process (notably in a safeguarding context). A key requirement is to have an “appropriate policy document” to record and regulate how this data is processed.

2. Application of this policy

This policy sets out the School's expectations and procedures with respect to processing any personal data we collect from data subjects (including parents, pupils, employees, contractors and third parties).

Those who handle personal data as employees of the School are obliged to comply with this policy when doing so. For employees, breaches of this policy may result in disciplinary action. Accidental breaches of the law or this policy in handling personal data will happen from time to time, for example by human error, and will not always be treated a disciplinary issue. However, failure to report breaches that pose significant risks to the School or individuals will be considered a serious matter.

In addition, this policy represents the standard of compliance expected of those who handle the School's personal data as contractors, whether they are acting as “data processors” on the School's behalf (in which case they will be subject to binding contractual terms) or as data controllers responsible for handling such personal data in their own right.

Where the School shares personal data with third party data controllers – which may range from other schools, to parents, to appropriate authorities, to casual workers and volunteers – each party will need a lawful basis to process that personal data, and will be expected to do so lawfully and with due regard to security and confidentiality, as set out in this policy.

3. Data Protection Co-ordinator

The School has appointed the Bursar as the Data Protection Coordinator (DPC) [not having appointed a Data Protection Officer within the meaning of GDPR]. He will endeavour to ensure that all personal data is processed in compliance with this Policy and the principles of the GDPR. Any questions about the operation of this policy or any concerns that the policy has not been followed should be referred in the first instance to the DPC.

4. The Principles

The GDPR sets out six principles relating to the processing of personal data which must be adhered to by data controllers (and data processors). These require that personal data must be:

1. Processed lawfully, fairly and in a transparent manner;
2. Collected for specific and explicit purposes and only for the purposes it was collected for;
3. Relevant and limited to what is necessary for the purposes it is processed;
4. Accurate and kept up to date;
5. Kept for no longer than is necessary for the purposes for which it is processed; and
6. Processed in a manner that ensures appropriate security of the personal data.

The GDPR's 'accountability' principle also requires that the School not only processes personal data in a fair and legal manner but that we are also able to *demonstrate* that our processing is lawful. This involves, among other things:

- keeping records of our data processing activities, including by way of logs and policies;
- documenting significant decisions and assessments about how we use personal data; and
- generally having an 'audit trail' vis-à-vis data protection and privacy matters, including for example when and how our Privacy Notice(s) were updated, how and when data protection consents were collected from individuals, how breaches were dealt with, etc.

5. Lawful grounds for data processing

Under the GDPR there are several different lawful grounds for processing personal data. One of these is consent. However, because the definition of what constitutes consent has been tightened under GDPR (and the fact that it can be withdrawn by the data subject) the School it considers it preferable to rely on another lawful ground where possible.

One of these alternative grounds is 'legitimate interests', which is the most flexible basis for processing. However, it does require transparency and a balancing assessment between the rights of the individual and the interests of the Controller. It can be challenged by data subjects and also means the Controller is taking on extra responsibility for considering and protecting people's rights and interests. The School's legitimate interests are set out in its Privacy Policies, as GDPR requires.

Other lawful grounds include:

- compliance with a legal obligation, including in connection with employment and diversity;
- contractual necessity, e.g. to perform a contract with staff or parents;
- a narrower set of grounds for processing special categories of personal data (such as health information), which includes explicit consent, emergencies, and specific public interest grounds.

6. Headline responsibilities of all staff

Record-keeping It is important that personal data held by the School is accurate, fair and adequate. Personnel are required to inform the School if you believe that *your* personal data is inaccurate or untrue or if you are dissatisfied with the information in any way. Similarly, it is vital

that the way you recording the personal data of others – in particular colleagues, pupils and their parents – is accurate, professional and appropriate.

Staff should be aware of the rights set out below, whereby any individuals about whom they record information in emails and notes on School business may have the right to see that information. This absolutely must not discourage staff from recording necessary and sometimes difficult records of incidents or conversations involving colleagues or pupils, in accordance with the School's other policies, and grounds may sometimes exist to withhold these from such requests. However, the starting position is to record every document or email in such a way that you would be able to stand by it if the person about whom it was recorded were to see it.

Data handling All staff have a responsibility to handle the personal data which they come into contact with fairly, lawfully, responsibly and securely and in accordance with the Staff Handbook and all relevant School policies and procedures. In particular, there are data protection implications across a number of areas of the School's wider responsibilities such as safeguarding and IT security, so all staff should read and comply with the following policies:

- IT
- Acceptable Use
- Retention of Records
- Safeguarding policies.
- Acceptable Use [of ICT equipment] Policy
- Security

Responsible processing also extends to the creation and generation of new personal data / records, as above, which should always be done fairly, lawfully, responsibly and securely.

Avoiding, mitigating and reporting data breaches One of the key new obligations contained in the GDPR is on reporting personal data breaches. The DPC must report certain types of personal data breach (those which risk an impact to individuals) to the ICO within 72 hours. The Bursar (DPC) or in his absence the Assistant Bursar are responsible for reporting data breaches.

In addition, data controllers must notify individuals affected if the breach is likely to result in a "high risk" to their rights and freedoms. In any event, the School keeps a record of all personal data breaches, regardless of whether it needs to notify the ICO.

If you become aware of a personal data breach you must notify the Bursar (the DPC) or in his absence the Assistant Bursar. If staff are in any doubt as to whether or not you should report something, it is always best to do so. A personal data breach may be serious, or it may be minor, and it may involve fault or not, but the School always needs to know about them to make a decision.

As stated above, the School may not need to treat the incident itself as a disciplinary matter – but a failure to report could result in significant exposure for the School, and for those affected, and could be a serious disciplinary matter whether under this Policy or the staff member's contract.

Care and data security The School requires all School staff to remain conscious of the data protection principles (see section 3 above), to attend any training we require them to, and to use their best efforts to comply with those principles whenever they process personal information.

Data security is not simply an online or digital issue but one that effects daily processes including the following:

- Filing
- Adding a security caveat to communications such as CONFIDENTIAL.
- Posting correspondence by hard copy.
- Security of computers
- Locking offices

When posting letters staff should always consider what the most assured and secure means of delivery is and what the consequences would be of loss or unauthorised access.

We expect all those with management / leadership responsibilities to be particular champions of these principles and to oversee the swift reporting of any concerns about how personal information is used by the School to the Headmaster and/or Bursar, and to identify the need for (and implement) regular staff training.

7. Rights of Individuals

In addition to the School's responsibilities when processing personal data, individuals have certain specific rights, perhaps most significantly that of access to their personal data held by a data controller (i.e. the School). This is known as the 'subject access right' (or the right to make 'subject access requests'). Such a request must be dealt with promptly and does not need any formality, nor to refer to the correct legislation. If you become aware of a subject access request (or indeed any communication from an individual about their personal data), you must tell the Bursar (the DPC) as soon as possible.

Individuals also have legal rights to:

- require the School to correct the personal data we hold about them if it is inaccurate;
- request that the School erase their personal data (in certain circumstances);
- request that the School restrict our data processing activities (in certain circumstances);
- receive from the School the personal data we hold about them for the purpose of transmitting it in a commonly used format to another data controller;
- object, on grounds relating to their particular situation, to any of our particular processing activities where the individual feels this has a disproportionate impact on them; and
- object to automated individual decision-making, including profiling (where a significant decision is made about the individual without human intervention), and to direct marketing, or to withdraw their consent where we are relying on it for processing their personal data.

Except for the final bullet point, none of these rights for individuals are unqualified and exceptions may well apply. In any event, however, if staff receive a request from an individual who is purporting to exercise one or more of their data protection rights, you must tell the Bursar (the DPC) as soon as possible.

8. Data Security: online and digital

The School ensures that appropriate security measures are taken against unlawful or unauthorised processing of personal data, and against the accidental loss of, or damage to personal data.

- As such, no member of staff is permitted to remove personal data from School premises, whether in paper or electronic form and wherever stored, without prior consent of the Headmaster or Bursar.
- Where a worker is permitted to take data offsite it will need to be stored securely/encrypted.
- Only authorised persons can access information if they need it for authorised purposes.
- Use of personal email accounts for official School business is not permitted.
- Use of unencrypted personal devices for official School business is not permitted.
- All servers containing sensitive personal data must be approved and protected by security software.
- Servers containing personal data must be kept in a secure location, away from general office space.
- Data should be regularly backed up in line with the Schools back-up procedure.
- Copies of personal information, on a physical storage device, must be physically destroyed when they are no longer needed. Memory sticks or similar must be rendered permanently unreadable.

9. The Physical Security of Data The Data Protection Coordinator and Assistant Bursar review the physical security of the site to ensure there is adequate security for data whether it be stored on paper or digitally.

10. Processing of Credit Card Data

The School complies with the requirements of the PCI Data Security Standard (PCI DSS). Staff who are required to process credit card data must ensure that they are aware of and comply with the most up to date PCI DSS requirements. If you are unsure in this regard please seek further guidance from the Bursar.

11. References

Under the General Data Protection Regulation, personal data can be withheld where it consists of a reference given or to be given in confidence for the purposes of education, training or employment, or prospective education, training or employment, of the data subject placement, or prospective placement, of the data subject as a volunteer appointment, or prospective appointment, of the data subject to any office provision, or prospective provision, by the data subject of any service. Therefore if the School receives a subject access request from an individual seeking a copy of the reference provided by their former School or employer, or a copy of a reference provided by the School to a prospective educational institution or employer this will be exempt from disclosure.

12. Summary

It is in everyone's interests to get data protection right and to think carefully about data protection issues: this means handling all personal information with which you come into contact fairly, lawfully, securely and responsibly.

A good rule of thumb here is to ask ourselves questions such as:

- Would I be happy if my own personal information were being used (for example, shared with a third party) in the way I am proposing? Would I expect it or would I have concerns?

- Would I wish to stand by how I have recorded this information in an email or official record when the person concerned sees it?
- What would be the consequences of my losing or misdirecting this personal data? Will the person concerned be alarmed?

Data protection law is best seen not as oppressive red tape, or a reason not to do something necessary or important, but a code of useful and sensible checks and balances to improve how handle and record personal information and manage our relationships with people. This is an important part of the School's culture and all its staff and representatives need to be mindful of it.

13. Training

A record of training is kept by the Data Protection Coordinator.

Cyber Security Insurance It is the School's policy to ensure against cyber security incidents.

Other relevant policies: This policy should be read alongside the following policies:

- Biometrics Policy
- Acceptable Use Policy
- CCTV Policy
- Use of Images Consent Forms - Pupil and Parent
- Taking, Storing and Using Images of Children Policy
- IT
- Acceptable Use
- Retention of Records Policy
- Safeguarding and Child Protection Policy
- Privacy Policy Currently the School maintains Privacy Notices for the following:
 - The Privacy Notice for Parents
 - The Privacy Notice for Pupils
 - The Privacy Notice for Staff
 - The Privacy Notice for the Community
 - Privacy Notice for the Parent Portal
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Author(s):	Bursar
Date:	May 2021
Review Frequency:	Annually
Next Review Date:	May 2022
Governor:	Peter Bertram
Date of Governor Agreement:	